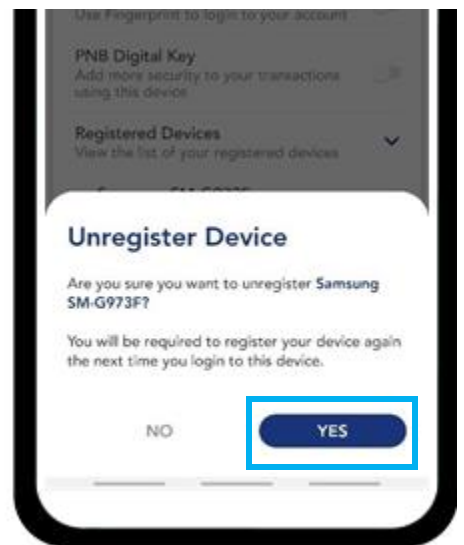
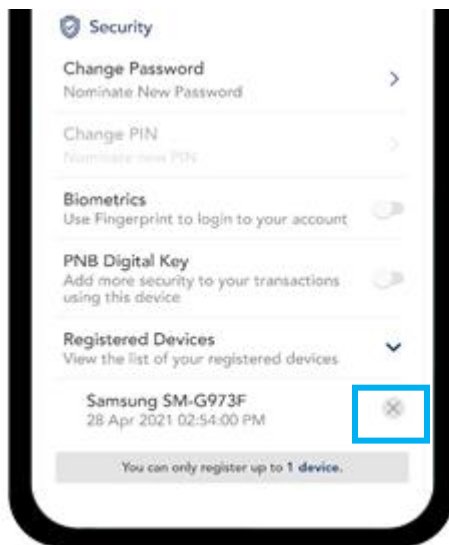
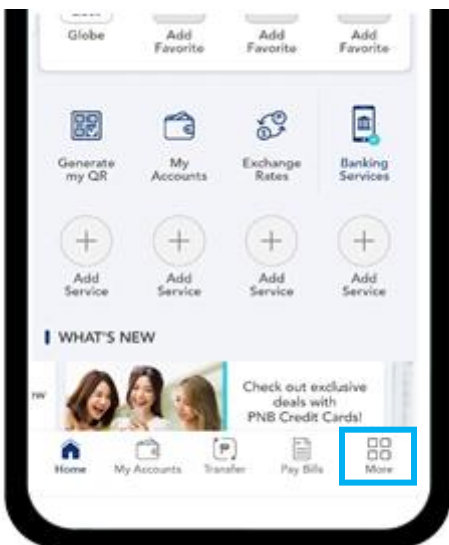




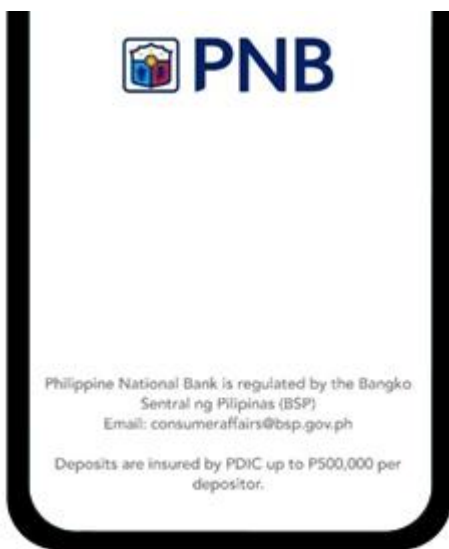
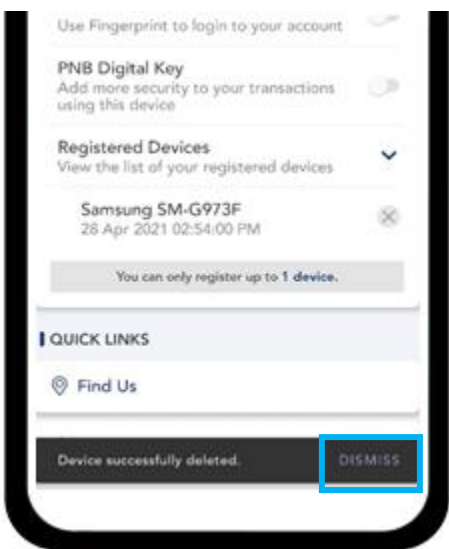
## How to Unregister your Mobile Phone in the PNB Digital App

PNB Digital currently allows one mobile device to be registered

If you are switching to a new mobile device, follow these steps:



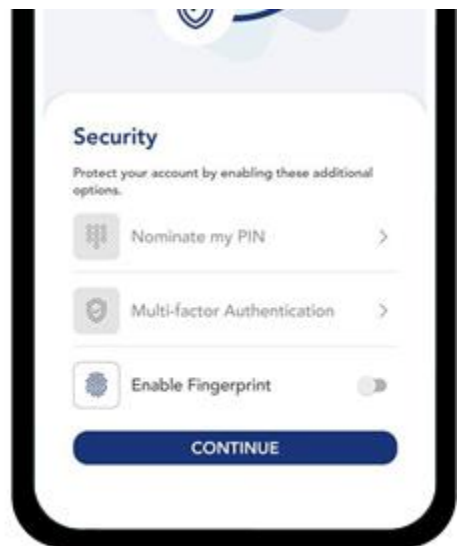
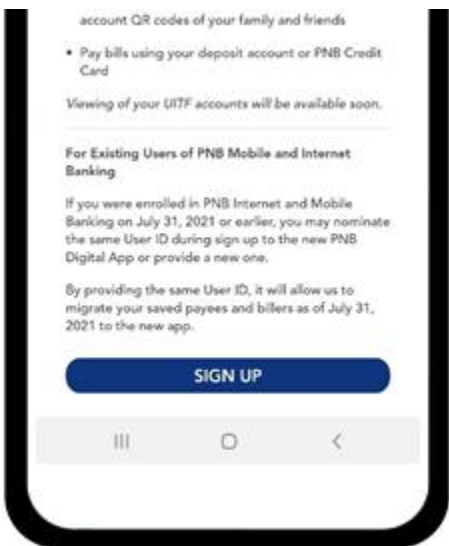
1. On your old mobile phone, tap on the **More** button in the bottom navigation bar.
2. Under Security Settings, tap on **Registered Devices** to view the mobile phone that is currently registered. Tap **X** to unregister your device.
3. Tap **Yes** to confirm that you wish to unregister the device you selected.



4. A confirmation message will appear at the bottom to once phone has been successfully unregistered. Tap **Dismiss**.
5. You will automatically be logged out of the PNB Digital App. You may already uninstall the app from your old phone.

**If your mobile phone got lost or stolen, please call your branch of account to unregister your mobile device.**

**To register your new mobile device, follow these steps:**



1. Follow the same Sign-Up steps using your savings/ checking account number or debit/credit card number.
2. Enter your existing PNB Digital App username and password.  
*If you forgot your username and/or password, please contact your branch of account or Customer Care for assistance.*
3. Enable your biometric settings (optional) and tap **Continue** to complete your login in your new mobile device.