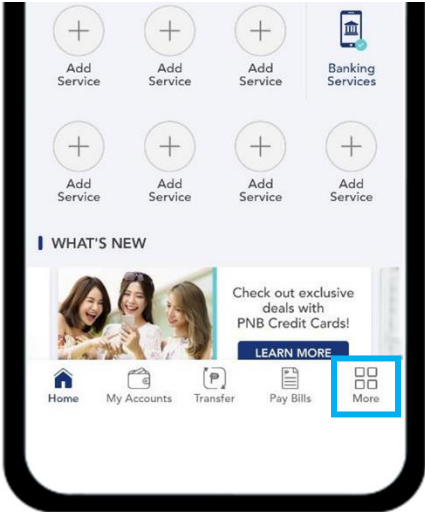




**Biometrics provide a more convenient way to login to the PNB Digital App.  
No need to memorize or write down your password.**

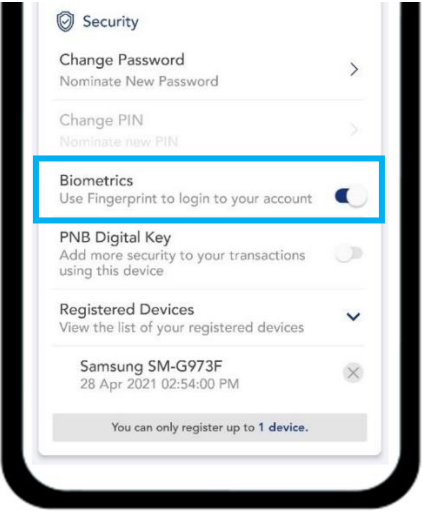
**Setting it up so easy!**

**How to Enable Biometrics**

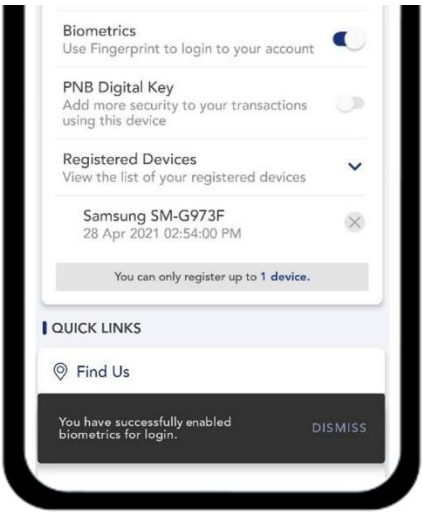


1. In the app dashboard, tap **More** at the lower navigation bar.

**Note:**  
*Make sure first that you have biometrics all set up on your mobile device. If you have not set up your biometrics, refer to the bottom section of this page.*



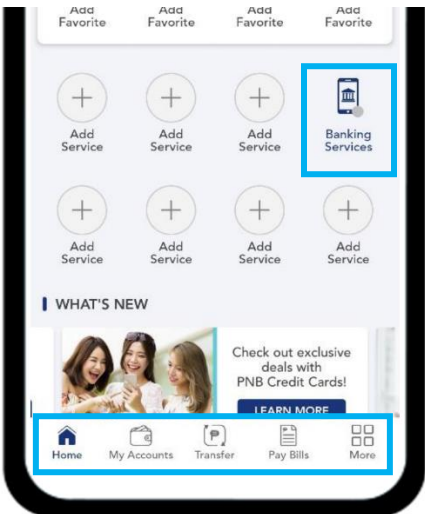
2. Under security settings, tap on the **Biometrics** toggle switch to enable.



3. That's it! You'll get a confirmation that the Biometrics login feature is now enabled.

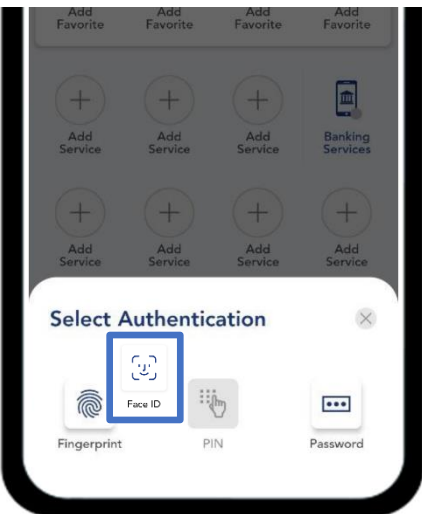
**Note:**  
*To disable the Biometrics, follow the first two steps and tap the toggle switch to deactivate the feature.*

**Logging in with the Biometrics activated**



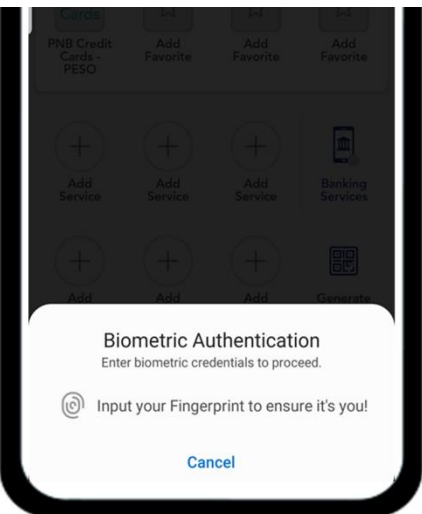
1. In the app dashboard, tap on either the **Banking Services** icon or any button on the lower navigation bar.

*Note: Any person who has a biometrics record in your mobile device will be able to access the app*



2. Select either **Fingerprint** or **Face ID** as your login biometrics option.

*Note: The biometrics option displayed will depend on what was set as default in your mobile device settings.*

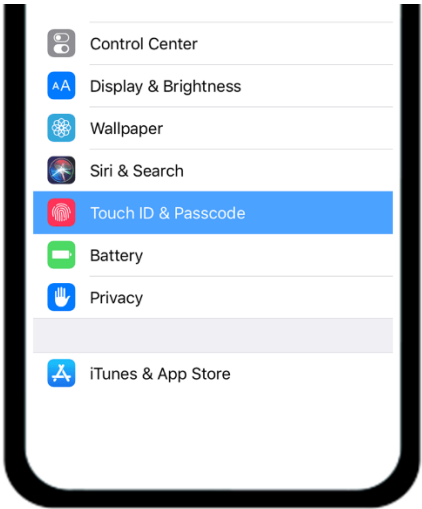


3. Enter your selected login biometrics on your mobile device to access the app.

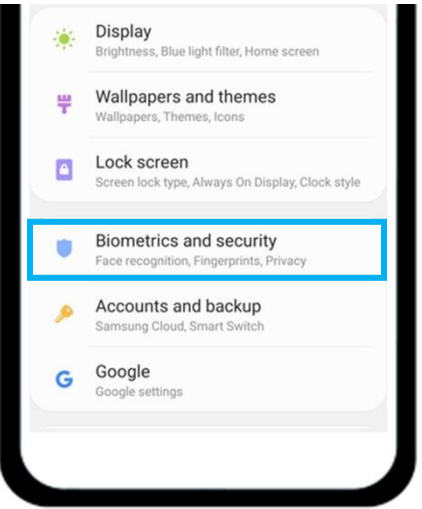
**Set up Biometrics on your phone**

You can usually set up biometrics on your mobile device by going to the Settings section and look for appropriate setting for biometrics.

Steps and availability of fingerprint and/or face ID biometrics vary depending on your device.



**iPhone (iOS)**



**Samsung (Android)**

**Activate your biometrics for fast and safe access to your accounts!**

If you need further assistance, please contact the Bank's Consumer Assistance Office at [customercare@pnb.com.ph](mailto:customercare@pnb.com.ph).

PNB is regulated by the Bangko Sentral ng Pilipinas  
<https://www.bsp.gov.ph>