

PNB Digital: Changes in Bills Payment to PLDT

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Starting **November 26, 2025 (Thursday)**, PNB will enable **real-time posting** of payments for PLDT.

The following will be in effect on the same date:

- All currently saved biller details and active scheduled payments to PLDT on PNB Digital will be **automatically cancelled**.
- A **convenience fee of Php7.00** per payment transaction to PLDT will also be in effect.

To avoid missed or delayed payments, you may set up a new payment enrollment for PLDT on PNB Digital once the changes take effect.

Please be guided accordingly.

Thank you.

If you need further assistance, please contact PNB Customer Care at customercare@pnb.com.ph or call (02) 8573 8888.

Philippine National Bank (PNB) is regulated by the Bangko Sentral ng Pilipinas
<https://www.bsp.gov.ph>

