

System Maintenance Advisory

Date Published: October 16, 2025

As we work towards improving your banking experience, please be informed that there will be a technical activity **on October 18, 2025 (Saturday)**. Several services will be temporarily unavailable during this period.

You may scroll further below to view the schedule and affected features.

Please plan your banking transactions ahead of time to avoid inconvenience.

Thank you.

If you need further assistance, please contact PNB Customer Care at customercare@pnb.com.ph or call (02) 85738888.

Philippine National Bank (PNB) is regulated by the Bangko Sentral ng Pilipinas
<https://www.bsp.gov.ph>



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Affected Features	Schedule
- Debit and Prepaid Card transactions - All ATM services, including transactions thru other banks' ATMs - Cardless Withdrawal service on PNB Digital	3:00AM – 7:00AM PHT
PNB Digital	4:00AM – 5:00AM PHT & 4:00PM – 5:00PM PHT
PNB Singapore Mobile App	5:00AM – 6:00AM & 7:00PM to 8:00PM PHT
PNB Overseas Branches/ Offices/ Remittance Partners: - Hong Kong - Japan - Singapore	6:00AM – 7:00AM PHT & 1:00PM – 2:00PM PHT 6:00AM – 7:00AM PHT & 3:00PM – 4:00PM PHT 5:00AM – 6:00AM PHT & 7:00PM – 8:00PM PHT

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Affected Features	Schedule
PNB CashNet Plus	7:00AM – 8:00AM PHT & 5:00PM – 6:00PM PHT
Debit and Prepaid Card transactions in other banks' ATM	9:30AM – 11:00AM PHT
The following services on PNB Digital: • Account Balance Viewing • Cardless Withdrawal • Fund Transfers • Bills Payment using deposit account as source of payment • UITF Enrolment, Subscription and Redemptions • Checkbook Reorder	10:00PM – 11:00PM PHT

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